



AVAYA

The Power of We™

Avaya one-X® Mobile Lite

An Intuitive Graphical Interface for Avaya's Extension to Cellular Features

A key component of the Avaya one-X® Mobile application family, Avaya one-X Mobile Lite is a graphical interface for the Avaya Extension to Cellular features (for Avaya Aura® Communication Manager) and Mobile Extension features (for Avaya Communication Server 1000). It provides mobile workers with simple and intuitive access to their business communications. This software client is available for Apple iPhone, Google Android, and RIM Blackberry devices.

Overview

In today's economic climate, businesses rely more and more on their sales teams, executives, consultants and other workers to be on the job, while on the go. And the increasing use of cell phones and mobile devices can drive up monthly usage costs. Enterprises want to make employees more effective, but at the same time, need to balance functionality and productivity with the associated costs.

While Avaya one-X® Mobile Lite offers a streamlined version of the Avaya one-X Mobile features, it does not require additional servers or backend integration. Employees with the Extension to Cellular (also known as EC500) or Mobile Extension features enabled on their Avaya enterprise communications platform can download the application.

Avaya one-X Mobile Lite enables mobile workers, sales people and executives to eliminate multiple reach numbers, making them easier to contact. This can lead to both increased employee productivity and customer satisfaction.

Key Benefits

- **Improve Reachability with One Number Access** – Reduce the chance of missing important calls by simultaneously ringing the deskphone and the mobile phone, and seamlessly transfer calls between the mobile device and the deskphone. For true, one-number portability, calls made from a mobile device can show the deskphone caller ID

- **Increase Productivity/Stay Mobile** – The easy-to-use graphical interface, with large color screens, simplifies business communications control on the mobile device. Manual dialing of feature number extensions (FNEs) is no longer required
- **Reduce Costs** – Enterprise contracts with service providers can reduce service costs. International calls can be routed over the enterprise network, helping minimize calling expenses. Avaya one-X Mobile Lite client efficiently manages feature access without requiring mobile data services
- **Integrate Mobility into Business Operations** – Enterprises can integrate business call recording and call tracking features into mobile devices, and give mobile users access to call coverage capabilities
- **Centralize Control** – Businesses can continue to own and retain all business numbers. Employees can also conduct business outside of the office, helping improve business continuity
- **Easy Download** – from on-line mobile application stores and marketplaces such as Apple App Store and Android Market
- **No New Servers or Integration Required** – Businesses do not need to spend additional time and money purchasing and deploying new servers (if they already have Extension to Cellular enabled on Avaya Aura® Communication Manager or Mobile Extension enabled on Avaya Communication Server 1000), which can eliminate capital expenditures

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, data solutions and related services to companies of all sizes around the world. For more information please visit www.avaya.com.

Feature Summary

An intuitive graphical user interface delivers quick access to Unified Communications functionality. The Avaya one-X® Mobile Lite application delivers the following capabilities:

- **One Number** – Calls made to the deskphone will also ring on the mobile device. Calls made with the mobile device through this application will display the deskphone caller ID
- **Single Voice Mail** – Unanswered business calls are routed to the employee's corporate messaging. Employees can also direct incoming calls to their business voice mail (with the one-click "Send All Calls" feature) for later pickup
- **Easy Mobile Switcher** – Employees can seamlessly switch calls from the mobile device to their desktop device and vice versa when arriving at the office or when they need to leave without interrupting the conversation.

- **One Device** – Users decide whether to dial with Avaya one-X® Mobile Lite for business calls, or directly from the mobile device for personal calls, so they will not need multiple phones. They can also turn the application on/off from the mobile device, to help ensure they are in control of when they are reached
- **Contacts Integration** – Users can call contacts directly from the mobile device address book using the Avaya one-X Mobile Lite client
- **Mid-call Control** – users can easily access enterprise communications platform features such as hold, transfer, and ad-hoc conferencing*

*Availability of this feature varies by deployment. Consult the user guide on support.avaya.com for details.

Learn More

To learn more about Avaya one-X Mobile Lite please contact your Avaya Account Manager or your Avaya Authorized Partner or visit us at avaya.com.

System Requirements and Support

Required Licenses	Extension to Cellular (EC500) or Mobile Extension
Supported Languages	English
Supported Environments	Avaya Aura® Communication Manager with Extension to Cellular (EC500) or Avaya Communication Server 1000 with Mobile Extension
Server Requirements	N/A (server not required)
Supported Endpoints	Compatible with Apple iPhone, Google Android, and RIM Blackberry

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